

NORTH BURNETT REGIONAL COUNCIL

YOUR RATES EXPLAINED

2021-2022

HOW DO I PAY MY RATES?

Council offers a wide variety of payment options to ratepayers, including:



BPay®

BPay Payments can be made by telephone banking or internet banking. Refer to the BPay Symbol on the front of your Rate Notice for the Biller Code and Reference Number. Please Note: Each Rate Notice has a separate reference number, therefore a separate transaction for each Rate Notice is required.



In Person

Council's Administration Centres are available in each district for you to make payment by cash, cheque, EFTPOS, MasterCard or Visa card. Phone Council on 1300 696 272 for your closest Council administration centre.



Telephone

Phone your local North Burnett Regional Council office during business hours on 1300 696 272 with your MasterCard or Visa card.



Direct Debit

You can set up a Direct Debit agreement with Council to automatically pay your rates weekly, fortnightly, monthly or half yearly, to suit your budget. Direct Debit forms are available from your local Council Office, Council's website or on request by phoning Council on 1300 696 272.



Mail

Council accepts payment by cheque, MasterCard and Visa card by post. If you're paying by card, please detach and complete the reverse side of the remittance advice slip and return it to Council. Please make cheques payable to "North Burnett Regional Council". All mail payments must be received by the due date.



Other

Other payment options may be available to suit your needs. Council accepts prepayment of rates ensuring your discount is received and alleviating lump sum payments. Please contact Council's rates staff on 1300 696 272 for further information.

READY TO GO PAPERLESS?

Have you registered to receive your Rates Notice online?

North Burnett Regional Council now has the ability to deliver your Rates Notice via email, replacing your paper copy sent via mail. We've made the process easy for you!

The use of emailed bill delivery is quicker, cheaper, and better for the environment, allowing us to provide better services elsewhere. Signing in will also let you log in to view your notices online at any time!

Step 1

Complete the online registration form found on Council's website northburnett.qld.gov.au/rates-and-charges.

- Enter your email address
- Enter the unique eNotices reference number displayed on your notice
- Click Sign Up

Step 2

- Check your Inbox.
- Click the 'Start' link, it only lasts 48 hours!

Step 3

- Add your phone number and apply a password.
- Click Continue

That's it! You will now receive notices in your inbox, and you can log in to view them online.

YOUR RATES EXPLAINED

Council levies rates and charges to contribute towards the provision of all local government services, including but not limited to roads, water services, parks and gardens, environmental health, planning and building services, asset management, community events, economic and cultural development, library services, information management as well as corporate and financial services.

Council charges a General Rate based on the valuation of each rateable assessment. To determine the charge, each assessment is categorised according to one or more of the following criteria:

- the valuation
- the prescribed land use code (LUC)
- assessment land area
- animal numbers
- tonnes of material extracted
- number of people employed

Council has developed its differential rates categories for the 2021/2022 financial year in an effort to better recognise the different levels of facilities and services required by different classes of land.

RATES DUE DATES

	Issued	Due
First Half	10 August 2021	10 September 2021
Second Half	8 February 2022	11 March 2022

ANNUAL DIFFERENTIAL GENERAL RATES

A complete list of differential rate categories is available on Council's website.

Category	Residential Categories	Annual Amount c in \$	Annual Amount Min
1	Vacant Land < 1ha,	1.8218	\$817
2	Large Vacant Land 1 - 1000Ha,	1.4925	\$836
3	Residential < 1ha,	1.4795	\$817
4	Large Residential, Rural Lifestyle 1 - 1000Ha,	1.4875	\$836
5	Multi Residential	1.3589	\$1,101
Category	Commercial and Industrial Categories	Annual Amount c in \$	Annual Amount Min
6	Commercial	1.7897	\$1,101
7	Motels < 15 Units	1.7462	\$1,295
8	Motels > 15 Units	1.7044	\$1,620
9	Hotels < 15 Units	1.8827	\$1,295
10	Hotels > 15 Units	1.6496	\$1,620
11	Caravan Park < 15 Units	1.7248	\$1,295
12	Caravan Park > 15 Units	1.7526	\$1,620
13	Commercial Non-Profit	0.6028	\$314
14	Industrial	1.7793	\$1,101
15	Electrical, Reticulation and Telecommunication Infrastructure	2.1791	\$1,962
16	Abattoirs	1.7365	\$1,244
17	Industrial - Saw Mills < 10Ha	2.1457	\$1,638
18	Industrial - Saw Mills > 10Ha	1.6926	\$1,962
Category	Residential Categories	Annual Amount c in \$	Annual Amount Min
21	Small Rural < 100Ha	0.9926	\$862
22	Rural Grazing	0.8935	\$1,103
23	Rural Cropping	1.0981	\$1,101
24	Rural Orchards	1.3363	\$1,213
25	Commercial Water	21.7659	\$3,922
26	Rural Exclusions	1.8562	\$85
Category	Feedlot Categories	Annual Amount c in \$	Annual Amount Min
31	Cattle Feedlot - 501 to 1,000	0.9205	\$906
32	Cattle Feedlot - 1,001 to 2,000	1.1506	\$1,812
33	Cattle Feedlot - 2,001 to 3,000	0.9625	\$3,629
34	Cattle Feedlot - 3,001 to 4,000	1.1506	\$5,696
Category	Piggery Categories	Annual Amount c in \$	Annual Amount Min
41	Piggery 2,501 - 5,000 SPU	1.0046	\$906
42	Piggery 5,001 - 10,000 SPU	1.1506	\$1,812
43	Piggery 10,001 - 15,000 SPU	1.1506	\$3,629
44	Piggery 15,001 - 20,000 SPU	1.0019	\$5,696
Category	Intensive Business and Industry Categories	Annual Amount c in \$	Annual Amount Min
55	Extractive Industry < 5,000 tonnes	2.318	\$1,320
56	Extractive Industry 5,000 - 100,000 tonnes	4.6545	\$9,247
57	Extractive Industry 100,000 + tonnes	3.3424	\$34,345
58	Mining Lease < 15 employees and < 200Ha	4.4933	\$2,182
59	Mining Lease < 15 employees and 200Ha+	3.4505	\$9,248
60	Mining Leases > 15 < 100 employees	14.0731	\$34,345
61	Mining Leases < 200 employees	42.676	\$99,071
62	Mining Leases < 300 employees	39.3127	\$165,114

UTILITY CHARGES

Utility charges for water, sewerage and garbage services are levied where a particular service is available on a parcel of land, and will ensure that Council is able to fund the operation of those services. Council has standardised both the utility charges levied and the service levels provided across the region.

SEWERAGE CHARGES

Description	Annual Charge
First Pedestal Charge applied to a single dwelling, each unit of a multi-unit dwelling and for the first pedestal at all other connected allotments.	\$634
Additional Pedestal (non-residential) After the first pedestal charge, the charge applied to each additional non-residential pedestal (including urinal cistern) that is connected to the sewerage scheme.	\$514
Access Charge (un-connected or vacant) Charge applied to each parcel of land in the sewered area that has the potential to be connected to the sewerage scheme, where a first pedestal is not charged.	\$483
Access Charge - Additional Contiguous Parcels Charge applied to each additional contiguous parcel of land in the sewered area that has a potential to be connect to the sewerage scheme, whether connected or not.	\$217

WATER CHARGES

Description	Annual Charge
Access Charge The access charge is applied to each parcel of land in the water area that has the potential to be connected to the water scheme, whether connected or not.	\$651
Additional Contiguous Charge Charge applied to each additional contiguous parcel of land in the water area that has the potential to be connected to the water scheme, whether connected or not.	\$291
Consumption Charge Charge for each kilolitre of consumption through water meter reads.	\$1.95/Kl

KERBSIDE GARBAGE BIN COLLECTION AND DISPOSAL

Description	Annual Charge
Residential Garbage Charge applied to each bin serviced for properties in Differential Rate Categories other than 6,7,8,9,10,11,12,13,14,15,16,17 and 18.	\$304
Commercial Garbage Charge applied to each bin serviced for properties in Differential Rate Categories 6,7,8,9,10,11,12,13,14,15,16,17 and 18.	\$368
Premium Garbage Charge applies to each bin serviced. Application must be made for this service.	\$614
Infirm Garbage Charge applies to each bin serviced. Application must be made for this service.	\$304

OTHER RATES AND CHARGES

Description	Annual Charge
Natural Resource Management Levy The Natural Resource Management Levy will be raised on all rateable assessments and will be used to offset the weed and animal pest control measures combined with other Natural Resource functions within the regions.	\$58
Landfill Management Levy A Landfill Management Levy will be raised on all assessments and will be used to offset the costs of Landfill Management, compliance and future close out provisions.	\$216
Local Disaster Management Levy A Local Disaster Management Levy (LDML), will be raised on all assessments to assist in Council's capability to meet its obligations in times of a disaster and contribute towards the ongoing operation of disaster preparedness facilities.	\$6

HAVE YOU MOVED RECENTLY?

If you have changed your mailing address, please notify Council in writing of your new address so that your details can be updated.

Residents who have changed their mailing address and have failed to notify Council run the risk of not receiving their rates notice and possibly missing out on any discount offered. All changes must be in writing and must be signed by at least one owner. Address changes cannot be accepted over the telephone.

PAYMENT OF OVERDUE RATES BY INSTALMENTS

To assist ratepayers in meeting their rates responsibilities, Council may accept applications for payment of overdue rates and charges by instalment from property owners. Each application will be assessed in accordance with Council's Rate Recovery Policy (available on Council's website).

Interest will continue to be charged on overdue rates and charges which are subject to an instalment plan. The applicant must comply with the terms of the instalment plan agreed to, as default will result in Council requiring immediate full payment of future instalments.

Council understands some ratepayers may have genuine difficulties in meeting their payment deadlines. Should you be in such a position please visit Council in person or contact Council's Rates Officer on 1300 696 272 (1300 MY NBRC) in order to discuss your situation and to make a special repayment arrangement.

CATEGORY INTO WHICH LAND IS INCLUDED

Pursuant to the *Local Government Regulation 2012*, section 88, you are hereby notified of the following:

1. The differential category in which the land "your land" has been categorised is identified on the rate notice as it has been determined by the council.
2. You may object to the categorisation of your land by giving the council a notice of objection, in the form approved by the council, within thirty (30) days after the date of issue of the rate notice or such further period as the council allows. This form can be found on our website.
3. The sole grounds on which you may object is that, having regard to the criteria decided by the council for categorising rateable land, your land should have been included, as at the date of the issue of the rate notice, in another of the categories specified in the revenue statement.
4. That giving a notice of objection will not, in the meantime, affect the levy and recovery of the rates specified in the rate notice.
5. That if, because of an objection made, your land is included in another category, an adjustment of rates will be made.

REBATES AND CONCESSIONS

Discount for Prompt Payment

In accordance with the *Local Government Regulation 2012*, section 130, Council has set a discount of 10% for certain rates and charges if a rates notice is paid in full, including arrears, on or before the adopted due date. The applicable rates and charges are general rates (including minimum general rates), water charges (excluding water consumption charges), sewerage charges, kerbside garbage bin collection and disposal charge, landfill management levy and natural resource management levy.

Pensioner Rates Subsidy Scheme

The Council provides administrative support to the State Government Pensioner Rate Subsidy Scheme (PRSS).

The PRSS provides a subsidy on some Council rates and charges to pensioners who are in receipt of a pension from the Commonwealth Government, and who comply with the PRSS guidelines established by the Queensland State Government. The State Government subsidy is currently set at twenty percent (20%) of the applicable rates and charges, up to a maximum of \$200 per annum.

Application forms for this subsidy are available at any of Council's Customer Service Centres, by phoning Council or visiting Council's website.

HOW TO CONTACT US

 **34-36 Capper Street, Gayndah QLD 4625**

 **PO Box 390, Gayndah QLD 4625**

 **1300 696 272 (1300 MY NBRC)**

 **admin@northburnett.qld.gov.au**

 **northburnett.qld.gov.au**

 **@NorthBurnettRC**

 **@northburnettrc**

 **@northburnettrc**

 **@north-burnett-regional-council**

**You can visit us at our Customer Service Centres.
For full details visit our website.**

