

NORTH BURNETT REGIONAL COUNCIL

YOUR RATES EXPLAINED

2024-2025

HOW DO I PAY MY RATES?

Council offers a wide variety of payment options to ratepayers, including:



BPay®

BPay Payments can be made by telephone banking or internet banking. Refer to the BPay Symbol on the front of your Rate Notice for the Biller Code and Reference Number. Please Note: Each Rate Notice has a separate reference number, therefore a separate transaction for each Rate Notice is required.



In Person

Council's Administration Centres are available in each district for you to make payment by cash, cheque, EFTPOS, MasterCard or Visa card. Phone Council on 1300 696 272 for your closest Council Administration Centre.



Telephone

Phone North Burnett Regional Council during business hours on 1300 696 272 with your MasterCard or Visa card.



Direct Debit

You can set up a Direct Debit agreement with Council to automatically pay your rates weekly, fortnightly, monthly or half yearly, to suit your budget. Direct Debit forms are available from your local Council Administration Centre, Council's website or on request by phoning Council on 1300 696 272.



Mail

Council accepts payment by cheque, MasterCard and Visa card by post. If you are paying by card, please detach and complete the reverse side of the remittance advice slip and return it to Council. Please make cheques payable to 'North Burnett Regional Council'. All mailed payments must be received by the due date.



Other

Other payment options may be available to suit your needs. Council accepts prepayment of rates ensuring your discount is received and alleviating lump sum payments. Please contact Council on 1300 696 272 and ask to speak to the Rates Team for further information.

RATES DUE DATES

	Issued	Due
First Half	13 August 2024	13 September 2024
Second Half	11 February 2025	14 March 2025

READY TO GO PAPERLESS?

Have you registered to receive your Rate Notice online?

North Burnett Regional Council now has the ability to deliver your Rate Notice via email, replacing your paper copy sent via mail.

The use of emailed bill delivery is quicker, cheaper, and better for the environment, allowing us to provide better services elsewhere. Signing up will also let you log in to view your notices online at any time!

Signing Up

Step 1

Complete the online registration form found on Council's website northburnett.qld.gov.au/rates-and-property by:

- Entering your email address
- Entering the unique eNotices reference number displayed on your Rate Notice
- Click 'Sign Up'.

Step 2

- Check your Inbox for an email with the next steps.
- Click the 'Start' link provided in the email, it only lasts 48 hours!

Step 3

- The link will open an online form where you will be prompted to add your phone number and create a password for your account.
- Click Continue.

That's it! You will now receive your Rate Notice in your inbox, and you can log in to view them online. Remember if you change your email address it will need to be updated here as well.

YOUR RATES EXPLAINED

Council levies rates and charges to contribute towards the provision of all local government services, including but not limited to roads, water services, parks and gardens, environmental health, planning and building services, asset management, community events, economic and cultural development, library services, information management as well as corporate and financial services.

Council charges a General Rate based on the valuation of each rateable assessment. To determine the charge, each assessment is categorised according to one or more of the following criteria:

- the valuation
- the prescribed land use code (LUC)
- assessment land area
- animal numbers
- tonnes of material extracted
- number of people employed

Council has developed its differential rates categories for the 2024/2025 financial year to recognise the different levels of facilities and services required by different classes of land.

ANNUAL DIFFERENTIAL GENERAL RATE CATEGORIES

The below table lists the active annual differential general rate categories for Council.

A complete list of the differential rate categories is available on Council's website.

Category	Residential Categories	Annual Amount cent in \$	Annual Amount Min
1	Vacant Land < 1ha,	1.5947	\$946
2	Large Vacant Land 1 - 1000Ha,	1.59805	\$968
3	Residential < 1ha,	1.3803	\$946
4	Large Residential, Rural Lifestyle 1 - 1000Ha,	1.62506	\$968
5	Multi Residential	1.64229	\$1,275
Category	Commercial and Industrial Categories	Annual Amount cent in \$	Annual Amount Min
6	Commercial	2.04816	\$1,275
7	Motels < 15 Units	2.01423	\$1,499
8	Motels > 15 Units	1.9685	\$1,875
9	Hotels < 15 Units	2.19546	\$1,499
10	Hotels > 15 Units	1.97404	\$1,875
11	Caravan Park < 15 Units	1.99666	\$1,499
12	Caravan Park > 15 Units	2.06285	\$1,875
13	Commercial Non-Profit	0.68391	\$364
14	Industrial	2.07152	\$ 1,275
15	Electrical, Reticulation and Telecommunication Infrastructure	1.15994	\$2,279
16	Abattoirs	1.42031	\$1,454
17	Industrial - Saw Mills < 10Ha	4.6442	\$1,896
18	Industrial - Saw Mills > 10Ha	1.88833	\$2,271
Category	Residential Categories	Annual Amount cent in \$	Annual Amount Min
21	Small Rural < 100Ha	0.82195	\$998
22	Rural Grazing	0.7212	\$1,277
23	Rural Cropping	0.98271	\$1,275
24	Rural Orchards	1.55528	\$1,405
25	Commercial Water	18.96038	\$4,540
26	Rural Exclusions	2.62485	\$98
Category	Feedlot Categories	Annual Amount cent in \$	Annual Amount Min
31	Cattle Feedlot - 501 to 2,000 SCU	0.68755	\$1,049
33	Cattle Feedlot - 2,001 SCU or Greater	0.70938	\$4,201
Category	Piggery Categories	Annual Amount cent in \$	Annual Amount Min
41	Piggery - 2,501 to 15,000 SPU	0.83426	\$1,049
44	Piggery - 15,001 SPU or Greater	0.85734	\$6,594
Category	Intensive Business and Industry Categories	Annual Amount cent in \$	Annual Amount Min
55	Extractive Industry < 5,000 tonnes	2.2572	\$1,528
56	Extractive Industry 5,000 - 100,000 tonnes	4.8987	\$10,704
57	Extractive Industry 100,000 + tonnes	3.8692458	\$39,748
58	Mining Lease < 15 employees and < 200Ha	4.96876	\$2,526
59	Mining Lease < 15 employees and 200Ha+	2.7496	\$10,706
60	Mining Leases > 15 < 100 employees	16.29137265	\$39,758
61	Mining Leases < 200 employees	49.4028045	\$114,687
62	Mining Leases < 300 employees	36.41337	\$191,141

UTILITY CHARGES

Utility charges for water, sewerage and kerbside waste collection services are levied where a particular service is available on a parcel of land and will ensure Council is able to fund the operation of those services. Council has standardised both the utility charges levied, and the service levels provided across the region.

SEWERAGE CHARGES

Description	Annual Charge
First Pedestal Charge applied to a single dwelling, each unit of a multi-unit dwelling and for the first pedestal at all other connected allotments.	\$720
Additional Pedestal (non-residential) After the first pedestal charge, the charge applied to each additional non-residential pedestal (including urinal cistern) that is connected to the sewerage scheme.	\$584
Access Charge (un-connected or vacant) Charge applied to each parcel of land in the sewered area that has the potential to be connected to the sewerage scheme, where a first pedestal is not charged.	\$546
Access Charge - Additional Contiguous Parcels Charge applied to each additional contiguous parcel of land in the sewered area that has the potential to be connected to the sewerage scheme, whether connected or not.	\$247

WATER CHARGES

Description	Annual Charge
Access Charge The access charge is applied to each parcel of land in the water area that has the potential to be connected to the water scheme, whether connected or not.	\$754
Additional Contiguous Charge Charge applied to each additional contiguous parcel of land in the water area that has the potential to be connected to the water scheme, whether connected or not.	\$338
Consumption Charge Charge for each kilolitre of consumption through water meter reads.	\$2.46/Kl

KERBSIDE WASTE COLLECTION CHARGES

Description	Annual Charge
Kerbside Waste Collection - Residential Charge applied to each bin serviced for properties in Differential Rate Categories other than 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18.	\$351
Kerbside Waste Collection - Commercial Charge applied to each bin serviced for properties in Differential Rate Categories 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18.	\$426
Kerbside Waste Collection - Premium Charge applies to each bin serviced. Application must be made for this service.	\$711
Kerbside Waste Collection - Infirm Charge applies to each bin serviced. Application must be made for this service.	\$351

OTHER RATES AND CHARGES

Description	Annual Charge
Natural Resource Management Levy The Natural Resource Management Levy will be raised on all rateable assessments and will be used to offset the weed and animal pest control measures combined with other Natural Resource functions within the regions.	\$67
Landfill Management Levy A Landfill Management Levy will be raised on all assessments and will be used to offset the costs of Landfill Management, compliance and future close out provisions.	\$256
Local Disaster Management Levy A Local Disaster Management Levy (LDML), will be raised on all assessments to assist in Council's capability to meet its obligations in times of a disaster and contribute towards the ongoing operation of disaster preparedness facilities.	\$21

HAVE YOU MOVED RECENTLY?

If you have changed your mailing address, please notify Council in writing of your new address so your details can be updated.

Residents who have changed their mailing address and have failed to notify Council run the risk of not receiving their Rates Notice and possibly missing out on any discount offered. All changes must be in writing and must be signed by at least one owner. Address changes cannot be accepted over the telephone.

PAYMENT OF OVERDUE RATES BY INSTALMENTS

To assist ratepayers in meeting their rates responsibilities, Council may accept applications for payment of overdue rates and charges by instalment from property owners. Each application will be assessed in accordance with Council's Debt Recovery Policy (available on Council's website).

Interest will be charged on overdue rates and charges which are subject to an instalment plan. The applicant must comply with the terms of the instalment plan agreed to, as default will result in Council requiring immediate full payment of future instalments.

Council understands some ratepayers may have genuine difficulties in meeting their payment deadlines. Should you be in such a position please visit Council in person or telephone 1300 696 272 and speak to the Rates Team in order to discuss your situation and make an acceptable repayment arrangement.

CATEGORY INTO WHICH LAND IS INCLUDED

Pursuant to the *Local Government Regulation 2012*, sections 88, 89 and 90, you are hereby notified of the following:

1. The differential category in which your land has been categorised, as determined by Council, is identified on your Rate Notice.
2. You may object to the differential category of your land by giving Council a Notice of Objection Against Categorisation (form approved by Council), within thirty (30) days after the date of issue of your Rate Notice or such further period as Council allows. This form can be found on our website.
3. The only ground for objecting is that the owner considers the land should belong to a different rating category.
4. Giving a Notice of Objection Against Categorisation will not affect the levy and recovery of the rates specified in the Rate Notice.
5. That, if the rating category of your land is changed because of the objection, the rates will be adjusted at that time.

REBATES AND CONCESSIONS

Discount for Prompt Payment

In accordance with the *Local Government Regulation 2012*, section 130, Council has set a discount of 5% for the general rate and minimum general rate if a Rate Notice is paid in full, including arrears, on or before the adopted due date.

Pensioner Rates Subsidy Scheme

The Council provides administrative support to the Queensland State Government Pensioner Rate Subsidy Scheme (PRSS).

The PRSS provides a subsidy on some Council rates and charges to pensioners who are in receipt of a pension from the Commonwealth Government, and who comply with the PRSS guidelines established by the State Government. The State Government subsidy is currently set at twenty percent (20%) of the applicable rates and charges, up to a maximum of \$200 per annum.

Application forms for this subsidy are available at any of Council's Administration Centres, by phoning Council or visiting Council's website.

HOW TO CONTACT US

-  34-36 Capper Street, Gayndah QLD 4625
-  PO Box 390, Gayndah QLD 4625
-  1300 696 272
-  admin@northburnett.qld.gov.au
-  northburnett.qld.gov.au

You can visit us at our Administration Centres.
For full details visit our website.

